

Amendment 2 to RFP Number: 317.03-103-04 REISSUE:

Request for Proposals for Payphone Services

October 31, 2003

RFP Number: 317.03-103-04 REISSUE: Request for proposal for Payphone Services

1. Section 8, Pro Forma Contract, the Scope of Services Section A.9.B, is amended to remove the requirement for the following types of calls:

- User Dialed (0+) Person to Person
- Operator Dialed (0-) Station to Station
- Operator Dialed (0-) Person to Person

This section shall now appear as follows:

A.9.b Call Types. At a minimum callers shall be allowed to place the following types of calls:

- User Dialed Calling Card Station to Station
- User Dialed Calling Card Person to Person
- User Dialed Collect or Third Number Billed Station to Station
- User Dialed Collect or Third Number Billed Person to Person
- Operator Dialed Calling Card Station to Station
- Operator Dialed Collect or Third Number Billed Station to Station
- Operator Dialed Collect or Third Number Billed Person to Person

Additionally, the Contractor shall allow callers to place Real Time Rated/Coin Sent Paid (coins deposited in the coin box) calls:

- User Dialed (1 +) Station to Station
- Local

2. Section 8, Pro Forma Contract, the Scope of Services Section A.9.k is amended to insert the words "for improperly billed items" at the end of the existing sentence "The Contractor shall, upon notification from the billed party, immediately credit the billed party account..".

This section shall now appear as follows

A.9.k Collect and Third Number Billed. To provide callers with the ability to make station to station and person to person collect and third number billed calls to anywhere within the United States and its possessions; and to international locations when allowed. The Contractor is encouraged but not required to verbally validate caller's authorization for third number billings in order to discourage fraud and to reduce billing adjustments for unauthorized calls billed to the end user.

The Contractor shall check local exchange carrier (LEC) databases for billed number screening restrictions before each Collect and for Third Number Billed call is completed. The Contractor shall be liable for all costs associated with calls completed to telephone numbers subscribing to these type restrictions. The Contractor shall, upon notification from the billed party, immediately credit the billed party account for improperly billed items. Failure on the part of Contractor to check the LEC databases may result in cancellation of this contract and forfeiture of any performance guarantee.